

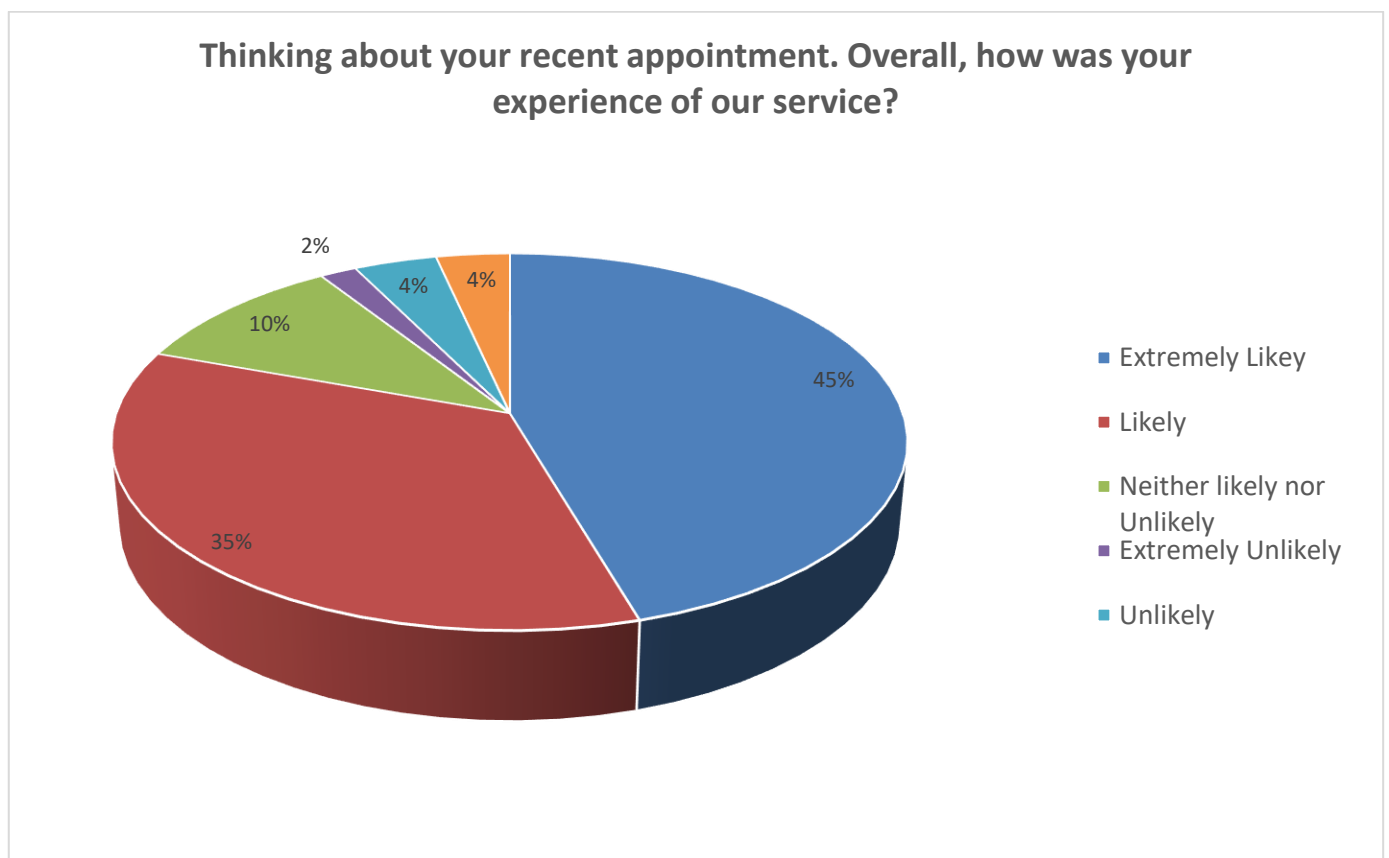
The Limes Surgery Medical Centre's friends and family results for July 2025

At The Limes, we think it is important to gain feedback from our patients.

After every appointment we send out a text message asking our patients for feedback on our service.

Out of 231 responses in July, our findings have been:

80% rated us good or very good
14% rated us neither or didn't know
6% rated us poor or very poor



Some of the feedback received:

- I always get excellent service when I see someone at the surgery. The issue can be getting to see someone, this time I only had to wait for a week. I find the receptionists very helpful, sometimes working under a lot of stress.
- Have been patient for many years. Dr Price is very kind, friendly and professional always get good care. Reception staff are always helpful and I get an appointment offered with same dr. Within four days.
 - Didn't have an appointment
- Been lots of mix ups at the surgery, however doctor I saw on last visit was excellent definite 10 out of 10 wished all doctors were like her

We are always grateful for feedback, especially positive, and would like to thank those who completed our questionnaire and encourage people to continue to help us improve our service.