

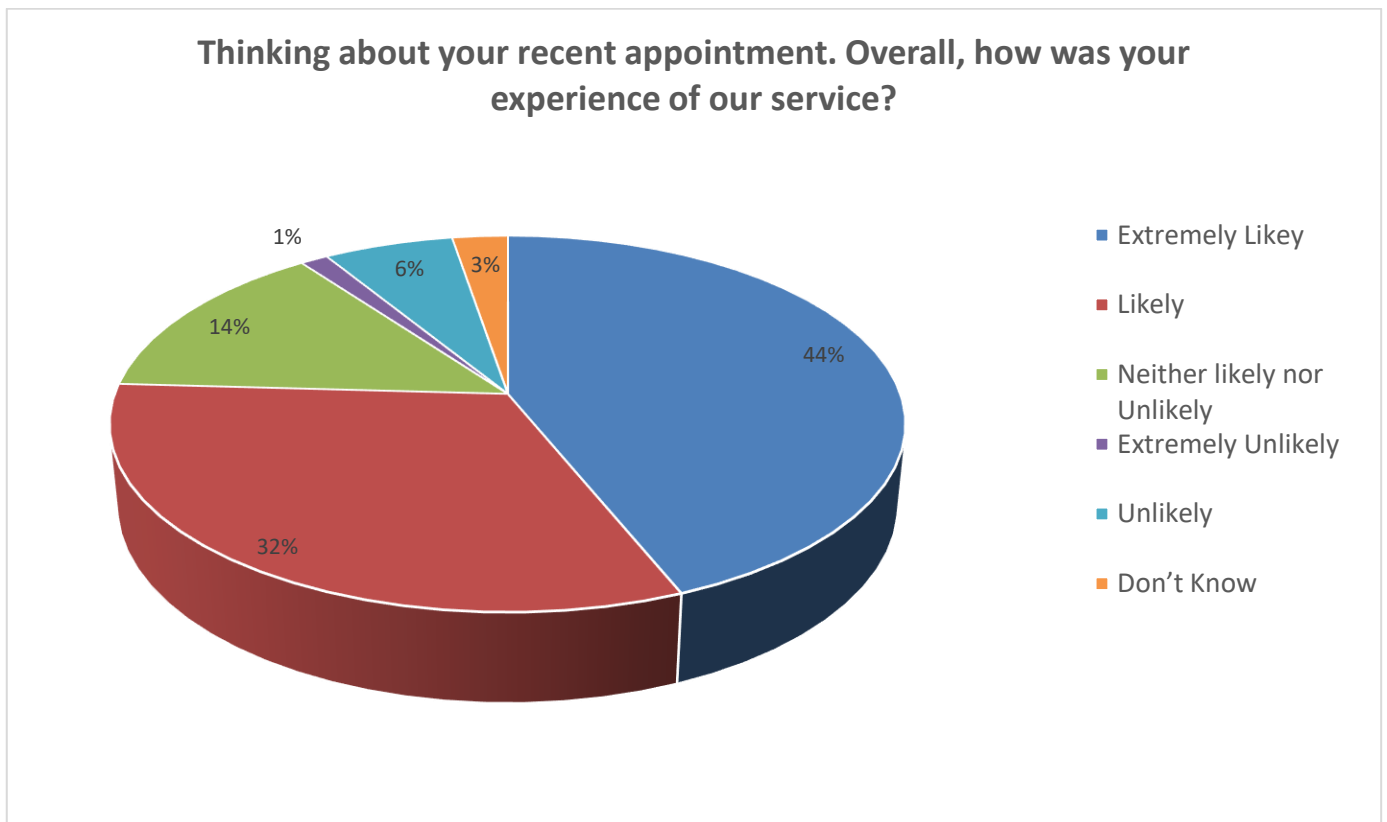
The Limes Surgery Medical Centre's friends and family results for March 2026

At The Limes, we think it is important to gain feedback from our patients.

After every appointment we send out a text message asking our patients for feedback on our service.

Out of 159 responses in March, our findings have been:

76% rated us good or very good
17% rated us neither or didn't know
7% rated us poor or very poor



Some of the feedback received:

- Very understanding and kind Nurse. She went through everything that was needed very efficiently and explained things to me. Best nurse I have seen, highly recommend her.
- The doctor I saw was phenomenal in patient care and assigning me the care I need. Also asking to follow-up with me following the outcome of the scan I need, brilliant aftercare.
 - I only seem to be able to get telephone consultations. It is impossible to get a face to face appointment. The issues I discussed with the doctor, if they don't improve I need to arrange a face to face appointment. I don't know how I can do this.
 - Difficult to get appointment and other reasons

We are always grateful for feedback, especially positive, and would like to thank those who completed our questionnaire and encourage people to continue to help us improve our service.