

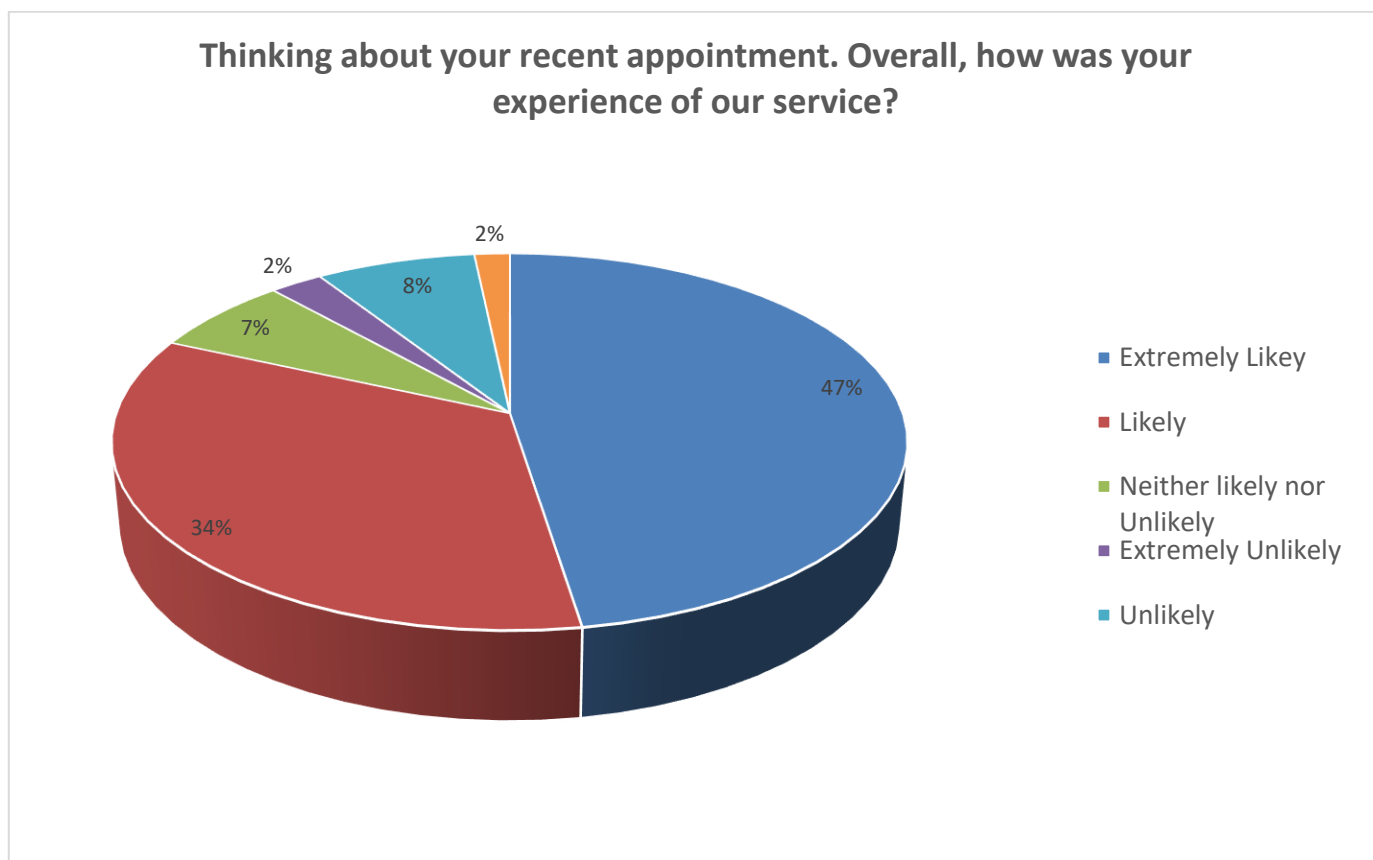
The Limes Surgery Medical Centre's friends and family results for April 2026

At The Limes, we think it is important to gain feedback from our patients.

After every appointment we send out a text message asking our patients for feedback on our service.

Out of 120 responses in April, our findings have been:

81% rated us good or very good
10% rated us neither or didn't know
9% rated us poor or very poor



Some of the feedback received:

Staff and Dr was helpful and polite, it was clean, quite and temperature was ok for me

Visiting doctor Thilini I felt was very good appointment. Hoping she will continue to help me

The receptionists are excellent; always so helpful and kind.

Always waiting for a response when chasing referrals up and always have to chase up meds that I have ordered

The locum dr was not the greatest. 10 min appointment. He didnt look at anything just referred me. I was out in 5 minutes.

We are always grateful for feedback, especially positive, and would like to thank those who completed our questionnaire and encourage people to continue to help us improve our service.