

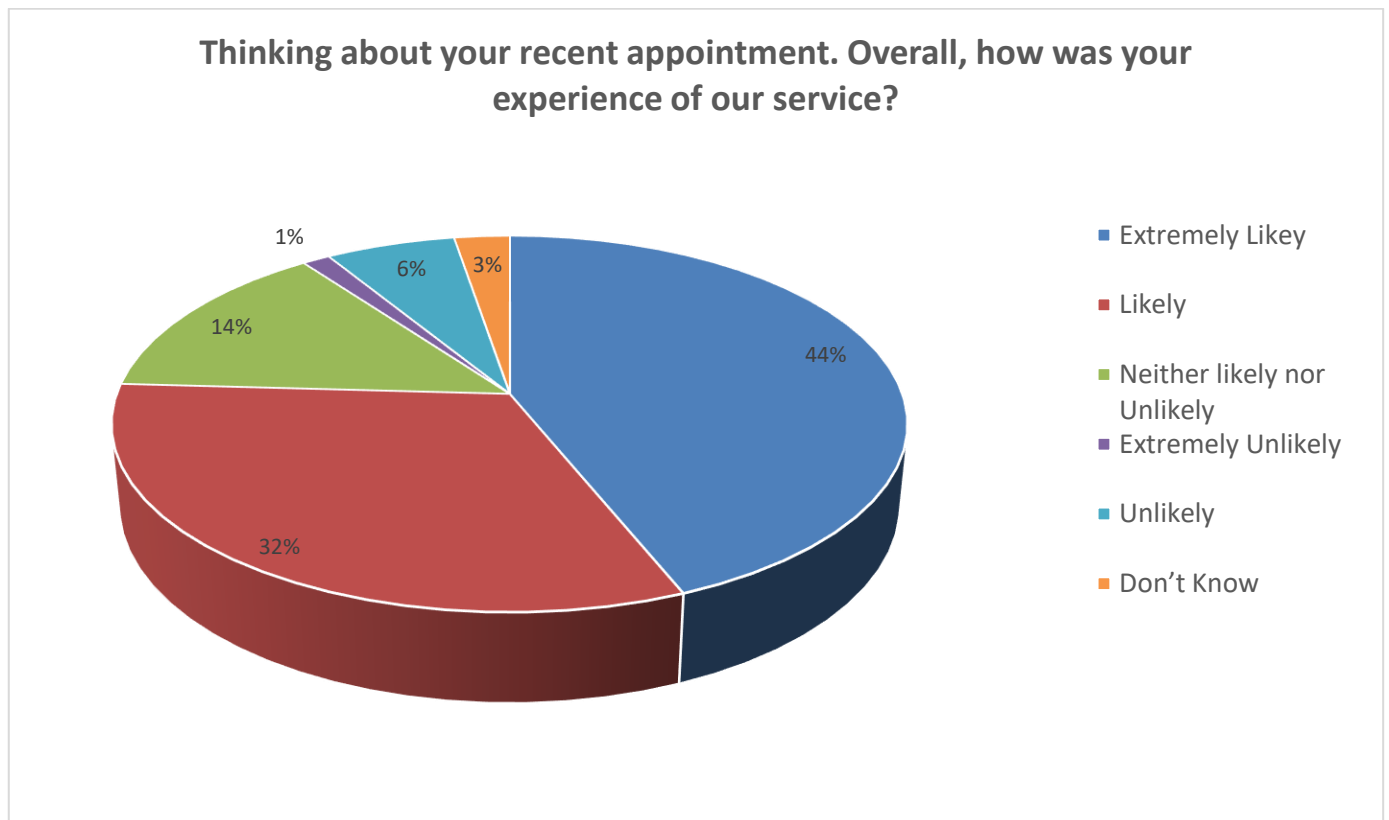
The Limes Surgery Medical Centre's friends and family results for May 2026

At The Limes, we think it is important to gain feedback from our patients.

After every appointment we send out a text message asking our patients for feedback on our service.

Out of 114 responses in May, our findings have been:

76% rated us good or very good
17% rated us neither or didn't know
7% rated us poor or very poor



Some of the feedback received:

As usual very caring attention received from Dr Thilini. Phone appointment was perfectly on time.

When u phone reception it is a lot more helpful and polite

Because it is so difficult to get an appointment

Hard to get appointment with a doctor.

We are always grateful for feedback, especially positive, and would like to thank those who completed our questionnaire and encourage people to continue to help us improve our service.